

ELITE

MEMBERSHIP CLUB



ELITE MEMBER RULES & BENEFITS "CHEAT SHEET"	4 STAR	5 STAR	RESIDENCE CLUB	GUEST USE OF BENEFIT/NOTES
Elite Tier Status - Points from all Villa Group and Tafer accounts may be combined to achieve Elite Status. * Use rights and reservation rules apply for specific Club.	X	X	X	All Owners/Co-Owners listed on account have same rights. All accounts are billed at same MF rate - reservations made on any account receive the Elite benefits. *Exceptions must be approved.
Exclusive Elite Member Reservations Center - specially trained Elite reservation and member service agents	X	X	X	All Owners/Co-Owners listed on account have same rights.
Additional Reservation Booking Windows (30, 60, 90 days in advance). Regular VPA members have ability to make reservations 24 months in advance. 4 star - 25 months, 5 star - 26 months, RC - 27 months	X	X	X	All Owners/Co-Owners listed on account have same rights.
Borrowing Club Points (7, 10, 10 Years in Advance). Regular VPA members can borrow five years in advance.	X	X	X	All Owners/Co-Owners listed on account have same rights.
Elite Pre-Arrival Services (90-14 days Prior to Arrival). Member assistance making airport transfers, booking spa appointments, meal plans or excursions.	X	X	X	All Owners/Co-Owners listed on account have same rights.
Room Upgrade (View/Unit Size) Request (7, 14, 14, days prior to arrival). Upgrade of view and one-unit size.	X	X	X	All Owners/Co-Owners listed on account have same rights. * Note: Room upgrades are only confirmed UPON ARRIVAL. Regular rooms are not upgraded to Elite Suites, which require 10% more points. Please book the unit size required for your party.
Elite Inventory Available (allotment held for 9,6,6 months in advance.) A special allotment of rooms is held for Elite members for reservations made between 6-9 months prior to arrival.	X	X	X	All Owners/Co-Owners listed on account have same rights.
Elite Suite Inventory at Featured Resorts* (25, 26, 27 months in advance). Includes assorted premium liquors and snacks, furniture/furnishings, accessories, décor, artwork, room amenities, draperies, bedding and linens, premium bath furnishings and bath products, terrace furniture, electronic and audio-visual systems, appliances, and other appointments. Hotel can book unused Elite Suites, but guests do not receive amenities.	X	X	X	All Owners/Co-Owners listed on account have same rights. Elite Members pay 10% higher point value. All amenities replenished once per week (minimum 2 nights) but must be requested. NOTE: A Guest of Member (not in travel party) can be booked into an Elite suite and will receive pre-stock and upgraded amenities, but not all Elite benefits as they are not transferable.
Access to Villa La Estancia Inventory. Puerto Vallarta and Cabo San Lucas.	X	X	X	*Please note some suites have a shared terrace with temporary dividers, not permanent walls. There are some bedding and room amenities limitations. Standard room has two beds only, no kitchen.
Complimentary Private Luxury Airport Transportation (1, 2, 3 round trips).	X	X	X	Included for up to 1-6 ppl per vehicle if Elite member traveling with them. Max would be 18 ppl if Residence Club Elite member used all 3 transfers for same reservation. *If Elite member upgrades while on-site, they will receive additional transportation benefits only upon payment of the maintenance fee on the new account.

* Elite Suite inventory may vary between the properties.

Benefits are subject to change at any time per your Rules & Regulations and are not transferable.
For your most current Elite Benefits Chart visit <https://myuvci.com/elite-membership-club/>

ELITE MEMBER RULES & BENEFITS "CHEAT SHEET"	4 STAR	5 STAR	RESIDENCE CLUB	GUEST USE OF BENEFIT/NOTES
Elite Airport Shuttle Discount/Upgrade Options	X	X	X	All Owners/Co-Owners listed on account have same rights. Once complimentary transfers have been exhausted, additional private transfers or regular (shared) shuttles at a discount. Regional prices vary.
No Guest Fees - All Elite members may book additional rooms for guests with no "guest of member fee."	X	X	X	Members should always use real guest names when booking, not member names on both reservations. This helps hotel make sure all Elite members on property are receiving best rooms/amenities.
Elite Pre-Arrival and Check-In Process	X	X	X	Elite check-in applies to Elite member/co-member and all guests in same room. Guests in travel party with separate reservations must check in at Front Desk and do not receive Elite Guest bracelets.
Elite Greeting (Cold Towel, Complimentary Beverage, Elite Bracelets). Elite bracelets for members on contract only, when booking regular reservations (not hotel rental or exchange).	X	X	X	Cold towel/drink applies to guests if they arrive with Elite member and are staying in same room. Guest bracelets valid for use in same resort in which member has reservation and will provide access to Elite pool and/or beach area even if Member is not present.
Elite Concierge Services	X	X	X	Concierge available for Elite Guest questions if staying in same room. Guests in travel party in separate rooms are serviced by regular Concierge. All spa reservations, dinner reservations etc. should be booked by Elite member.
Complimentary Upgraded Unlimited Internet	X	X	X	Applies to all rooms on reservation IF second room is a co-owner. Benefit non transferable. Non members pay \$10 daily internet fee. (*Availability may be limited to public areas at some properties)
Complimentary Swedish Massage (2, 4, 6)	X	X	X	As an exception, IF Elite member cannot use, may transfer to guest on-site in current travel party. May also substitute any other salon or spa service and pay difference if higher.
Wine Delivery (Welcome Gift) -Applies to all rooms on reservation IF second room guest is a co-owner.	X	X	X	Benefit is non transferable and is intended as a one-time Welcome Gift only. All Owners/Co-Owners listed on account have same rights; however, reservations must reflect name of party physically staying in room.
Elite Discount Card - 15% on Food & Beverage, Palmita, Spa, Travel Agency (*some excursions do not qualify for 15% discount due to pricing)	X	X	X	Applies to Elite member and all guests in travel party, but ONLY if Elite member/co-member is present.
Priority Restaurant Reservations & Seating	X	X	X	Applies to Elite member and all guests in travel party, but ONLY if Elite member/co-member is present. During high occupancy, Hotel reserves the right to require reservations, and may seat non Elites due to no-shows.

ELITE MEMBER RULES & BENEFITS "CHEAT SHEET"	4 STAR	5 STAR	RESIDENCE CLUB	GUEST USE OF BENEFIT/NOTES
Special Elite Pool Towels	X	X	X	Applies to guests in the same room as Elite member/co-member. Guest bracelet allows access without member present.
Complimentary Access to Spa Wet Areas/ Discount for Guests. Complimentary for up to 4 members listed on contract.	X	X	X	Additional guests in travel party can pay discounted fee determined by resort. Prices may vary by destination and are subject to change.
Nightly Turndown Service with Sweet Treat - Members receive Welcome treat 1st night, sweet treat (chocolate or equivalent) with turndown on subsequent nights.	X	X	X	Applies to Elite member and guests in the same room as Elite member/co-member. Not transferable.
Specialty Amenities - Room- 2 Bathrobes, 2 slippers, note pads & pen. Kitchen - Coffee (filter packs or Nespresso pod as applicable), sugar, powdered creamer, tea), paper towels, salt, pepper, dish/dishwasher soap, scrub sponge. Bath - upgraded shampoo, conditioner, shower gel, hand soap, bath soap, sewing kit, shower cap.	X	X	X	Applies to guests in the same room as Elite member/co-member. Items replenished once per week upon request.
Elite Table at Member Party - special designated table during regular Member Party	X	X	X	Applies to Elite member and guests in the same room. Not transferable. Special tables, chairs or areas designated based on configuration. * Parties may be cancelled or consolidated by Hotel Operations based on Elite occupancy for that week.
Additional Referral Fees (150%, 200%, 300%)	X	X	X	Elite members and co-owners can participate in Referral program
Enhanced Entertainment (Elite Suites and Newer Properties) - Enhanced streaming capabilities and/or in-room entertainment features as applicable by resort and specific suites (including Elite Suites), including Smart TVs and upgraded sound systems	X	X	X	Applies to Elite member and guests in the same room. Elite suites can be booked by Elite Members for guests. If 10% fee is paid, pre-stock and upgraded room appliances will be honored.
Automatic Vacation Banking - Unused points automatically banked to next use year		X	X	All Owners/Co-Owners listed on account have same rights.
Complimentary/Priority Reservations for Cabanas/Elite Beach Area - complimentary access and priority reservations for Beach Cabanas at the resorts with Cabanas when reservations arranged 24 hours in advance through Elite or Pool/Beach Concierge.		X	X	Applies to Elite members only and guests in travel party if member is present; Elite member must make reservation.
Cooking Demonstration with Chef - Guaranteed Attendance - complimentary cooking demonstration/lunch. For multiple week stays, benefit is offered once. Each resort determines event format, day/time		X	X	Two people are included at no charge. Elite members may pay for additional guests; prices vary based on menu.

ELITE MEMBER RULES & BENEFITS "CHEAT SHEET"	4 STAR	5 STAR	RESIDENCE CLUB	GUEST USE OF BENEFIT/NOTES
Private Elite Party/Dinner with Management - private cocktail party at the resort with the General Manager and other senior management as appropriate. If more than 10 Elite members are on property, an Elite Party with appetizers and drinks will be scheduled.		X	X	Applies to Elite member and up to 8 guests in travel party, but ONLY if Elite member/co-member is present
Flowers & Fresh Fruit Delivery (Welcome Gift) - All rooms occupied by members/co-owners on the contract are entitled to this benefit		X	X	Benefit is non transferable and is intended as a one-time Welcome Gift only. All Owners/Co-Owners listed on account have same rights; however, reservations must reflect name of party physically staying in room.
Automatic Late Check Out - subject to availability, Elite members are automatically granted a check out time of 1:00 p.m. instead of 11:00 a.m.		X	X	All Owners/Co-Owners listed on account have same rights.
Holiday Season Travel - Access to Holiday Season travel for studio, 1Bd and 2BD. Saturday to Saturday or Sunday to Sunday only, regular points only.		X	X	All Owners/Co-Owners listed on account have same rights. *Exceptions for combining points made for different point types when booking certain larger units.
Acceleration - Ability to use 4 years' use from back end of contract		X	X	All Owners/Co-Owners listed on account have same rights.
Guaranteed Short Notice Reservations (14-60 day window) -one reservation during a short-term window of 60-14 days in advance of arrival for a maximum of a 7-night stay. Standard Studio, One Bedroom or Two Bedroom Suites. Does NOT include use of Penthouse/Ocean-front Suites, unless available.			X	All Owners/Co-Owners listed on account have same rights. Limited to 1 suite per use period.
Residence Club Butler/Private Concierge - services of a Butler, Elite Concierge and/or Pool Butler to facilitate Elite Members' daily needs. (May service more than one RC member each week)			X	All Owners/Co-Owners listed on account have same rights. Non transferable.
Evening Chef Service (Private Dinner Party). *Service will be available for up to 2 private evening meals within a 7 night stay, for units over 5700 points. Meal costs not included.			X	Dinner is served in room; guests in same room will get benefit. Extra guests to be approved by Hotel. Non transferable. *Exception for VDP Puerto Vallarta and VDP Cabo - Because the resorts do not have units 5700 points or higher, a modified Chef Service benefit can be offered.
Early Check In - Elite Residence Club members, based on availability, can check in from 1:00 PM on.			X	Applies to Elite member and all guests in travel party, but ONLY if they arrive on same day.
Daily Coffee Delivery - A carafe of fresh brewed coffee sent to room.			X	Applies to Elite member and guests in the same room. Not transferable.
BENEFITS FOR ADDITIONAL INCREMENTS OF 5000 POINTS	N/A	N/A	N/A	One set of benefits is achieved for Residence Club level; further increments of 5000 points do not accrue additional benefits. *The need for additional benefits is being addressed with the addition of a new tier for higher point members.

BENEFITS FOR ONSITE UPGRADES	4 STAR	5 STAR	RESIDENCE CLUB	*Benefits that do not apply unless member pays applicable maintenance fee include massage benefits, airport transportation, Dining with Chef, and any other benefit with a related hard cost.
Exclusive Elite Member Reservations Center	X	X	X	
Elite Greeting (Cold Towel, Complimentary Beverage, Elite Bracelets)	X	X	X	
Elite Concierge Services	X	X	X	
Complimentary Upgraded Unlimited Internet	X	X	X	
Elite Discount Card - 15% on Food & Beverage, Palmita, Spa, Travel Agency	X	X	X	
Priority Restaurant Reservations & Seating	X	X	X	
Special Elite Pool Towels/Elite Pool or Beach Areas	X	X	X	
Complimentary Access to Spa Wet Areas/Discount for Guests	X	X	X	
Nightly Turndown Service with Sweet Treat	X	X	X	
Specialty Amenities for Room, Bath and Kitchen	X	X	X	
Elite Table at Member Party	X	X	X	
Complimentary/Priority Reservations for Cabanas/Elite Beach Area		X	X	
Private Elite Party/Dinner with Management		X	X	
Automatic Late Check Out		X	X	
Early Check In			X	
Daily Coffee Delivery			X	

* All Elite Benefits are subject to change without notice.

** New tier of benefits for higher-point members is being developed.