## Club Caribe Member Benefits



Benefit	Description	Deadlines/Terms	Fee	Contact
Villa Preferred Access	VPA Member Exclusive Toll Free 800 Number VPA Member Check-In Desk/Multi-Day Check-In Gold Card Benefits and Discounts Travel Protection (On Call International) Save and Borrow Up to 5 years Preferred Time Use for Pro-Rated Maintenance Fee Preferred Reservation Status - 24 Month Booking Window Priority Room Assignments & Suite Exchanges First option Member Rental Progam One Cancellation Fee Waived Per Year Split Weeks - minimum two night stay Added Flexibility in Booking Season and Unit Type Daily Use Available Upon Availability	VPA Members Only - Deadlines for Reservations and Vacation Banking. <u>VPA Deadline</u> November 1	VPA membership offers many benefits that are not fee-based.	Cancun VPA Members:  866-668-9261/ 619-209-5944  www.taferresidenceclub.com
Elite/Residence Club	<ul> <li>All VPA benefits listed above, PLUS:</li> <li>Additional booking windows</li> <li>Wait listed reservations</li> <li>VIP resort amenities and check-in</li> <li>Auto upgrades prior to check-in, based on availability</li> </ul>	Elite Members Only - Deadline for Reservations and Vacation Banking <u>Deadline</u> November 1	Elite membership offers many benefits that are not fee-based.	ELITE/RESIDENCE CLUB: 1-866-303-9052 www.taferresidenceclub.com
Preferred Points	Additional Preferred Points available for the cost of the Maintenance Fee.	* Equal to the number of points owned.     * Use between May and October each year until expiration of contract.     * Can be exchanged with Interval International.     * Can be booked 12 months out.	Maintenance Fee Rate	Cancun VPA Members: 866-668-9261/ 619-209-5944
Cancelling Reservation	Members with a reservation, but needing to cancel existing reservation.	May cancel one reservation per year at no cost if more than 30 days in advance. Within 24 hours: More than 30 days in advance: 30 days or less in advance No Show Fee:	No Charge \$100 \$200 \$250 *Additional fees may apply for Holiday Season reservations	Cancun VPA Members: 866-668-9261/ 619-209-5944
Modifying Reservation	Members with a reservation, but needing to modify or change existing reservation.	May modify one reservation per year at no cost if more than 30 days in advance. Within 24 hours: More than 30 days in advance: 30 days or less in advance No Show Fee:	No Charge \$100 \$200 \$250 *Additional fees may apply for Holiday Season reservations	Cancun VPA Members: 866-668-9261/ 619-209-5944
Vacation Bank	Save any points you are unable to use in the current year to the next year, for up to 5 years.     ALL members must call by the deadline to Vacation Bank.     Points are NOT automatically banked. If week is already expired, reinstatement fee applies.     Biennial members can only bank to the next use year.	<u>VPA Deadline</u> November 1	No Vacation Bank fee for VPA Members, \$70 After Deadline	Cancun VPA Members: 866-668-9261/ 619-209-5944

## **Cancun Member Benefits**



Benefit	Description	Deadlines/Terms	Fee	Contact
Vacation Borrowing	<ul> <li>Borrow up to 5 years of your vacation points to use during the current year.</li> <li>Biennial members can only borrow to the next use year</li> </ul>	Some restrictions may apply in first year of membership.	No Vacation Borrow fee for VPA Members	Cancun VPA Members: 866-668-9261/ 619-209-5944
Exchange	Exchange your week to over 3,000 worldwide resorts through Interval International (II).	Terms and Conditions available from exchange company directly.	Interval International Fees Apply.	Interval International: www.intervalworld.com (800) 634-3415
Additional Nights	Book one or more nights in addition to the time that you own. Allows for extended trips!	Subject to availability.	Members receive 30% - 40% off the rack rate.	Cancun VPA Members: 866-668-9261/ 619-209-5944
Guest Certificates	<ul> <li>Share the fun of resort vacationing with a friend, family member or business associate when you send a guest to use your week (pre-arrange for guest use).</li> </ul>	Guest must be at least 25 years of age. There will be a \$500 deposit for guests under 25.	\$35	Cancun VPA Members: 866-668-9261/ 619-209-5944
Airport Shuttle Service	<ul> <li>Airport transfers are available to Villa del Palmar Cancun.</li> <li>If you are traveling to one of the Villa Group resorts in Puerto Vallarta or Los Cabos, shuttles are available from the airports directly to the Villa Group Resorts.</li> <li>Please be sure to present vouchers.</li> </ul>	Suggested to schedule transportation at least 14 days prior to arrival.	Varies by resort. Please call Member Services for information.	Cancun VPA Members: 866-668-9261/ 619-209-5944
Meal Packages Spa Packages Specialty Baskets	<ul> <li>Pre-book all of your Meal Packages and Spa services, packages are available for each resort.</li> <li>You can order a special basket for a Honeymoon, Anniversary or Birthday.</li> <li>Have your room pre-stocked with wine, beer, chips, fruit and other specialties when you arrive.</li> </ul>	Suggested scheduling time frame is at least 30 days in advance, but no less than 14 days prior to arrival.	Fees vary based on programs.	Cancun VPA Members: 866-668-9261/ 619-209-5944
Travel Protection Plan	(On Call International) Peace of mind when you travel. Coverage with the use of your time at any resort in the world.	You are automatically enrolled as a Cancun member. Upgrades are available.	VPA Members - Free Upgrade benefits- \$15	Cancun VPA Members: 866-668-9261/ 619-209-5944
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Maintenance Fee Payment Options	<ul> <li>Installment plan to pay maintenance fees in 4 quarterly payments.</li> <li>Installment plan to pay maintenance fees in monthly payments.</li> </ul>	Members must re-enroll each year in the Monthly or Quarterly payment plan, and return consent forms by deadline for validation.	Fees Vary	Cancun VPA Members: 866-668-9261/ 619-209-5944
Accelerated Use Benefits	All VPA benefits, PLUS:     Acclerated use benefits	Allows you to borrow up to 5 years from the back of your contract. Some restrictions may apply	MF due at current year rate.	Cancun VPA Members: 866-668-9261/ 619-209-5944
Points Redemption Program	<ul> <li>Ability to use points to purchase resort products and services in addition to booking reservatins.</li> <li>Program includes all-inclusive meal plans, spa services, resort services and in-room amenities.</li> <li>Items may be purchased in advance or on property.</li> <li>Menu of items is available online at taferresidenceclub.com.</li> </ul>	Cash requirement - At least 50% of each service must be paid in cash with points being used for the remaining balance.	Prices vary per product or service purchased, and differ by resort There are no searvice charges in addition to item cost	Cancun VPA Members: 866-668-9261 619-209-5944